

# Crime Reduction Database

Leisure

Partnerships

Business

Secure  
Access

Retail

**ACIS**

**Active Crime Intelligence System**

ASBO's

Exclusions

Encrypted  
Communication

Website: [www.acis.me.uk](http://www.acis.me.uk)

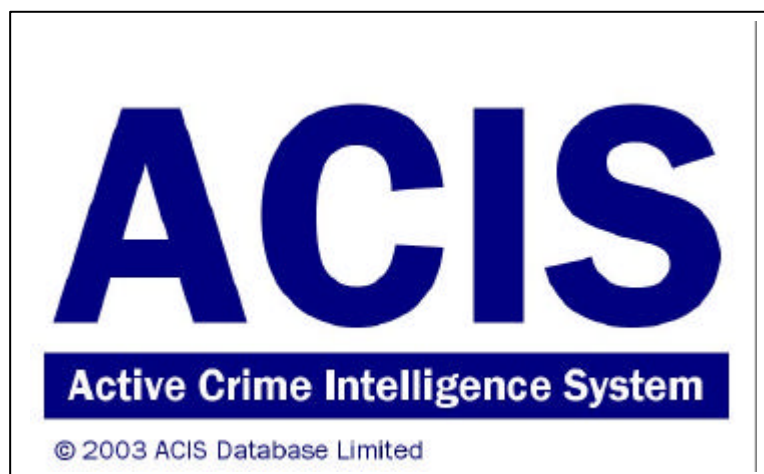
# Active Crime Intelligence System

**Welcome - ACIS** was developed by the Retail Crime Operation based in Birmingham. There was a shortfall between intelligence being produced in a form that encompassed the needs of its own operation.

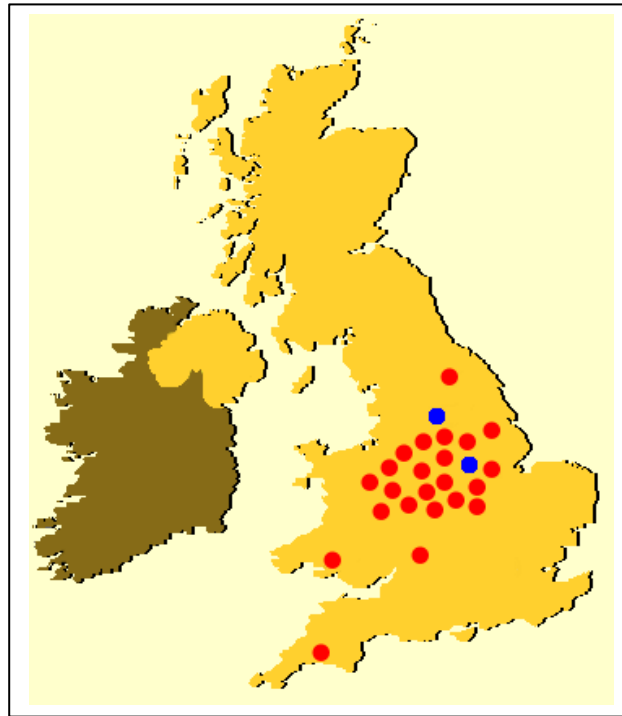
To fulfil this need for retail, business, city or town centre management scenario and all crime partnerships, the focus is one of readily produced graphical and hotspot intelligence information. Information stored within the provision of the Data Protection Act subjected to regular automatic reviews. A live interactive database that allows multi windowed linked data to be displayed. A User friendly tool for the collation of data subjects and the incidents or intelligence linked to them. Producing photograph albums and reports for distribution.

A database with an engine that worked not only from the inside out but from side to side. That may not be easy to visualise but from a sea of information comes a single wave. That single wave transformed into a single easily understandable report or circulation.

If there was ever a time to get on board - it is now, retail crime is unique, it is fought by many every second premises are open and sometimes closed. To help with that battle and to prepare - **ACIS** is now available.



## AREA USERS AND ASSOCIATED USERS



### ACIS USERS

- |                              |                    |
|------------------------------|--------------------|
| BIRMINGHAM x 7               | PLYMOUTH x 2       |
| BULLRING SHOPPING CENTRE x 2 | ROCHDALE** x 3     |
| BURTON ON TRENT x 3          | SANDWELL x 1       |
| CHASE DISTRICT x 2           | SHREWSBURY x 1     |
| COVENTRY x 3                 | STOKE ON TRENT x 2 |
| GRANTHAM x 2                 | SWANSEA x 1        |
| KIDDERMINSTER x 1            | SWINDON x 3        |
| LEICESTER x 3                | TAMWORTH x 1       |
| LINCOLN x 3                  | WOLVERHAMPTON x 1  |
| LOUGHBOROUGH x 1             | WORCESTER x 1      |
| MANSFIELD x 3                | WARWICKSHIRE x 2** |
| NOTTINGHAM x 1               | YORK x 1           |

\*\* MULTI AREA COVERAGE

***ACIS is also used by: -***

*Greater Manchester Police*

*Leicestershire Police*

*Midlands Regional Crime Initiative x 2*

*Staffordshire Police*

*Northumbria Coalition Against Crime*

*South Wales Police Heddlu De Cymru*

*Street Wardens, Birmingham*

*Warwickshire Police*

*West Midlands Police*

**ACIS** (Active Crime Intelligence System) is an intelligence, offender-led database that enables a crime reduction partnership to legally and professionally manage their data management issues, whilst complying with Data Protection and the European Convention of Human Rights. It provides excellent audit and management features, together with an easy to use functionality.

It will analyse data and present it in a “User Friendly” form, not only predicting the activities of offenders, but also highlighting ‘Hotspot Areas’ in your town/city. This allows the Crime Reduction Partnership to be extremely pro-active in helping to reduce crime.

There is a facility to export data from one standalone **ACIS** Database to another **ACIS** standalone database via encryption over the internet.

Where an **ACIS** user wishes to send details of a Suspect/Offender and Incident to another **ACIS** user, there is an option for the appropriate data and image to be encrypted in **ACIS** and emailed to the recipient via the internet.

The recipient then has a choice to enter this data straight into **ACIS** at the click of a button without their being a need to re-type all the data.

This is a safe and efficient way of allowing bona fide Crime Reduction Schemes using **ACIS** to pass confidential data to each other without fear of compromise.

### **ACIS - MAIN PURPOSE**

**ACIS** is a very sophisticated “User Friendly” database, which allows easy storage of the mass of data concerned with the management of Crime Reduction.

### **ADDRESS**

**ACIS** automatically enters address details of members and offenders once they are known. This predictive feature will save many hours of in-putter's time.

## **AUDIT FACILITY**

**ACIS** provides a complete and secure Data Audit System. Among its many features, it allows Deleted Data Restoration for certain users provided certain Data Protection Protocols are adhered to. Excellent audit trails are maintained so that you can be confident that you are always acting legally & properly.

## **BACK-UP**

**ACIS** allows an easy "Back-Up" facility so your data is never lost.

## **COMPACT & REPAIR**

**ACIS** allows you to automatically compact data for space saving and repair if necessary.

## **DATA FIELD**

**ACIS** displays a marker (Asterisks) on every Data Tab that contains information. This saves time and prevents opening empty data areas.

## **DATA PROTECTION INFORMATION**

**ACIS** allows you to enter your own Data Protection Text and to set suitable Review Dates, according to your requirements. (E.g. different time scales for adults, Juveniles and Risk categories).

## **DATE**

**ACIS** allows dates to be entered in an abbreviated form (for speed). It will not allow you to input Incident Dates to the future.

## **DESCRIPTION**

**ACIS** provides facility to record description either by way of intelligence or incident.

## **FEATURES**

**ACIS** provides a powerful "Feature Search" which identifies scars, moles, tattoos etc. on body parts etc.

## **GRAPHS**

**ACIS** facilitates the easy production of a whole range of graphs using data from all areas of the database. Graphs are then exported to Microsoft Word for ease of use and personalisation.

## **HEADERS FOOTERS AND MARGINS**

**ACIS** allows you to set your own spacing parameters for Reports.

## **INTELLIGENCE REMINDERS**

**ACIS** will remind users of 'Intelligence Entries' on specific dates so nothing is forgotten.

## **JUVENILES**

**ACIS** displays an automatic WARNING when details of a Juvenile are displayed. You can then react appropriately according to your partnership protocols.

## **LEARNS AS IT GOES**

**ACIS** continually learns and saves hours of inputting time by identifying members names, addresses, security guards etc. thereby saving duplicate information from being inputted time and time again. Having entered the data once, it does not require entering again. You are able to edit all of these data lists.

## **LOGO**

**ACIS** easily allows individual SCHEME LOGOS to be added to documents, reports etc.

## **MANAGEMENT TOOLS**

**ACIS** allows you to create and manage reports easily & efficiently, enabling you to quickly and professionally respond & report back to your members and Board of Management. You are able to visibly & effectively demonstrate the benefits of membership to your partnership.

## **MERGE FACILITY**

**ACIS** allows the details of one offender to be merged into that of another e.g. where an unknown person is identified and details of that suspect already exist on the database. An "Audit Trail" is automatically created to show how and why a record has changed.

## **NICKNAMES, STREET NAMES and ALIASES**

**ACIS** allows "Nicknames", "Street Names" and "Aliases" to be recorded against an offender.

## **OFFENDER ASSOCIATES**

**ACIS** automatically links offenders by incident and / or intelligence allowing easy switching from one to another.

## **OFFENDER NAMES**

**ACIS** records all Offender Surnames in capitals and ensures that each sentence starts with a capital letter. This will enable you to enter data in a more professional and efficient way.

## **OFFENDER DROP DOWN MENUS**

**ACIS** provides a very quick preview of offenders' activities, addresses, incidents, vehicles etc.

## **PASSWORD PROTECTED**

**ACIS** facilitates "Password Protected" documents to be passed easily via the Internet.

## **PHOTOGRAPH CHANGE**

**ACIS** detects when an offender photograph has been changed in the database and displays a warning to this effect.

## **PHOTOGRAPH CIRCULATIONS**

**ACIS** allows the building of Photo Circulations (12 x photos per page) in Microsoft Word and numbers each photo individually (regardless of page number). It provides the extra facility to edit each photo or word entry on the actual produced document without affecting the live-data.

## **PHOTOGRAPH - OFFENDER**

**ACIS** allows one or all of an Offender's photo's to be displayed at the same time and provides a choice as to which one is used in a report etc. This enables you to ensure that the most recent or the best likeness is used.

## **PHOTOGRAPH – SEARCH FACILITY**

**ACIS** provides the ability to display various groups of offender photographs together by linking them using the search facility of 'name', 'address', 'district', 'town', 'vehicle', 'description', 'features', 'clothing', 'incident' 'location', 'exclusions', 'Anti Social Behaviour Orders' or any combination of this criteria.

## **PHOTOGRAPH UPLOAD**

**ACIS** allows the storage of both "Offender" and "Property Stolen" photographs in a very simplistic way. Once a photograph has been scanned and saved into a 'J Peg format', it merely needs to be 'opened' and will automatically appear in the offender or incident entry.

## **PREDICTIVE**

**ACIS** Analyses data and has the ability to predict what is likely to happen today or on any chosen day in the future. This is an extremely important feature and provides detailed information and intelligence for briefings etc. outlining which offenders are likely to visit and what they might steal. It also predicts "problem areas" that are being targeted on certain days / times.

## **PRINTING**

**ACIS** records the time, day, date and person authorising the printing of any document.

## **REPORTS IN MICROSOFT WORD**

**ACIS** exports data to Microsoft WORD DOCUMENTS allowing easy editing.

## **REVIEW DATES**

**ACIS** allows you to pre-view the "Reviews Due" today or on any date to the future

## **RISK ASSESSMENT**

**ACIS** will automatically score an offender out of six points according to their Risk Assessment in connection with 'Drugs', 'Infections', 'Violence' and 'Weapons'. This assessment is then displayed by way of a 'Warning Marker' on a Suspect Record.

## **SCREEN SWITCHING**

**ACIS** allows easy switching from Offenders to Incidents with the ability to display both screens at the same time. Switching from screen to screen to view details such as vehicles, associates etc. is simple.

## **SEARCH FACILITY**

**ACIS** allows users to easily SEARCH data on almost any aspect of the entered data.

## **SECURITY**

**ACIS** is a totally secure database, which cannot be copied from one database to another and cannot be accessed without the relevant permission. This will give you peace of mind that your database is safe & secure.

## **SPELL CHECK**

**ACIS** allows documents to be Spell Checked.

## **STATISTICS**

**ACIS** provides statistics of how many offenders and incidents have been recorded between two chosen dates. This is an easy to use feature, which supports the management reports feature and the graphs feature.

## **USER GROUP PERMISSIONS**

**ACIS** provides the ability to pre-set User Groups and determine the level at which the database allows them to function. You are able to restrict users of the database to clearly defined activities e.g. Administrator, Inputer, View Only etc.

## **WARNING MARKERS**

**ACIS** automatically displays warning markers in respect of VIOLENCE, DRUGS, ASBOS, and JUVENILES with easy access to the source of the information.

## **WITNESS**

**ACIS** provides easy facility to record details of witnesses etc.

# ACIS USER COMMENTS

## MIDLAND REGIONAL CRIME INITIATIVE

**MRCI** advises and supports many Business Crime Reduction Partnerships across the Midlands and throughout the UK. One of the key objectives of the **MRCI** is to ensure that each partnership is able to manage personal data in a legal and appropriate way, within the guidelines of the Data Protection Act, and in accordance with established good practice.

It is important, therefore, that each partnership has protocols and procedures in place to guide their actions. It is beneficial for the scheme to have a computerised database on which to hold and manage crime data. The database needs to be designed for the intended use, be fit for purpose, and be able to provide a proactive device for data management, statistical analysis and management tools.

**ACIS** has proved itself to be spectacularly efficient, and able to support crime reduction partnerships to manage their data requirements. It offers a proactive solution, which no other database we have seen, has yet matched. It is easy to master, and provides many functions which are not available elsewhere. **ACIS** is extremely good value for money, and should be part of all scheme's development programme.

I recommend that all partnerships look and evaluate **ACIS**, and talk to current users, before making decisions on their IT solutions.

Paul Smedley

Chief Executive

## **BIRMINGHAM RETAIL CRIME OPERATION**

"Birmingham Retail Crime Operation has developed **ACIS** in order to provide its membership with the kind of information and intelligence that protects staff, reduces stock loss and stimulates active partnerships for the purpose of crime reduction.

We are happy to share the technology with Crime Reduction Schemes and other persons who are engaged in reducing crime.

We have used our considerable experience in handling high volume data in respect of retail, car and business crime, anti-social behaviour orders, drug abuse and violence etc. in order to develop **ACIS**.

**ACIS** allows us to legally handle this data and produce high quality reports and graphs that are second to none. Its predictive ability to analyse data and produce 'Tomorrow's Daily Intelligence' briefing sheet is both effective and exciting.

Chris James - Birmingham RCO Management Consultant

## **WORCESTER CITY NET – ANTI CRIME GROUP**

"I have used several Intelligence Databases since 1987. Some during my police service and latterly in my post as Intelligence Manager / Coordinator of the above group. **ACIS** is without doubt, the most cost effective, user friendly and pro-active system I have ever used. I am no longer a storage library for information, which disappears into the proverbial black hole. **ACIS** has reduced my inputting time by half and allows me to collect, evaluate, analyse, disseminate reliable and meaningful information to all levels of our local partnership with ease and speed."

JACK HINCE

CO-ORDINATOR

## **CITY WATCH – LEICESTER AGAINST CRIME**

"City Watch-Leicester now has an Offender data base which is user friendly. It is easy to access, imputing has been made simple, it is easy to search and analysing data is just the click of a button.

What more could be simpler for dinosaurs like me! For the first time in four years our input tray is empty, this allows me more time to interrogate the data then disseminate accordingly.

One of my first successes was a house number which appeared 5 times. After a search the same address appeared to be used by 5 offenders. Details of this search was passed onto the Police and they are looking at the address with a view to obtaining a search warrant.

**ACIS** is so successful that one of our members has allowed her security supervisor four hours a week to interrogate and analyse data from the system, this means that we have to buy another computer.

The more I promote **ACIS** the more members want to get involved. I can Email 25 members daily with up to date intelligence of offenders who are likely to be committing crime on that day.

Well done to Chris and his team, this soft ware was within our budget and money well spent."

GRAHAM COLLINS

CO-ORDINATOR

## **SAFER SHREWSBURY SHOP AND PUB WATCH**

"Having used BIC'S and then **ACIS**. I found that **ACIS** was far easier to use, so simple and could give far more information." For example, with the increased issue of ASBO a place to process the incidents and intelligence, concentrated into printed or exchangeable encrypted email reports.

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Richard Goodchild – Co-ordinator

## **CV ONE**

"CV One the company mandated by Coventry City Council has used other databases in its search for crime reduction.

The company runs the Coventry Crime Reduction Operation and we have found that **ACIS** is like a breath of fresh air. It is user friendly and after 3 weeks we have caught up with the back log caused by the poor performance of our previous database.

The police are looking to **ACIS** to supply them with statistics to identify the top ten prolific volume offenders in order to obtain CRASBOs.

In fact on Friday 20<sup>th</sup> February Coventry issued its first CRASBO some of the success in getting this order is down to **ACIS** and the company's close working partnership with the Police".

## **STOKE ON TRENT CITY CENTRE INITIATIVE**

"I just thought I would let you know that we are using **ACIS** fully and it is proving to be very successful for us.

You might be interested to know that we have just identified two counts of perverting the course of justice through the database where the police had been cautioning the same woman who had been using different names.

By us installing photographs and issuing information to the businesses, we have now provided the police with information to bring about a prosecution".

JULIE DAVIES

CO-ORDINATOR

## **SWINDON CRIME INITIATIVE PARTNERSHIP**

The Swindon Crime Initiative Partnership (SCRIP) was created to reduce the incidence, and public perception, of crime and anti-social behaviour in, and around, Swindon Town Centre. Lead by Town Centre Management, its active members include Wiltshire Police, Swindon Crime and Disorder Team, Street Wardens, Education Welfare, businesses, licensed premises and various voluntary organisations.

The Partnership is intent on being as proactive as possible in deterring and dealing with crime and anti-social behaviour and sees the **ACIS** system as a key tool for achieving this objective.

Town Centre Manager Bernie Maguire states:

*"The **ACIS** system enables us to quickly and easily prepare real-time intelligence bulletins for our members on the street, and that includes police officers. The proof of their effectiveness is in the 60% clear-up rate that we can currently demonstrate for information sent out.*

*The ability to manage our intelligence through this system means that we can choose what is sent to whom and when. The software is user friendly and has an impressive back-up and support service. Key to our recommendation of the system is that we have been able to work with the key partners to secure ASBOs and have gained praise from local magistrates."*

The Partnership has now moved on a further step and has supplied a locally used laptop for police officers, with a supplementary copy of the **ACIS** software. This means that key partners are now using and sharing intelligence in the same way thus increasing the time spent out on the street dealing with persistent and prolific offenders.

## **WARWICKSHIRE RCI**

"It is early days for WRCI using **ACIS**, which we installed in April 2005. **ACIS** together with a good quality printer is allowing us to compile our target packages in a very short time which means we are making best use of our resources. Members are impressed with the quality of the packages.

We are now starting to input information and intelligence reports. We look forward to this providing us useful information to pass on to our members and to support Police action for CRASBOs.

PETER GUILLAUME

## **SAFER SWANSEA BUSINESS CRIME REDUCTION PARTNERSHIP**

"As a complete novice of database inputting, analysis and report production I can without hesitation recommend **ACIS**.

I quickly gained a clear understanding of its many functions, it is easy to navigate, user friendly, 'idiot proof' and a pleasure to use.

Customer service is excellent, and I have never yet been let down at any time of day or evening when urgent advice has been required."

NORMA THOMAS

## **ROCHDALE TOWN CENTRE MANAGEMENT CO**

"**ACIS** has pulled together our partners by providing such a sophisticated and exciting way to help us in our fight against crime. It is a very user friendly system which has even engaged a number of computer illiterates!

## **ACIS CONTACT DETAILS**

**Chris James**

**Telephone**                      **01676-530054**

**Mobile**                              **07970-270339**

**Email**                                **[chrisjames@f2s.com](mailto:chrisjames@f2s.com)**

**Website**                              **[www.acis.me.uk](http://www.acis.me.uk)**

## TECHNICAL REQUIREMENTS

From \_\_\_\_\_

In order for Installation to take place, please provide the following:

Operating System should be Windows Vista or XP with **Service Pack 2**  
\_\_\_\_\_

Free Space on Hard Drive \_\_\_\_\_ Gb

You will also need MS Word and in order to use all the facilities, Microsoft Outlook (Minimum 2000) and Microsoft Powerpoint on the Computer to be used for installation. You do not need Microsoft Access as ACIS will install its own Runtime 2000 Version of Access

Have you got this minimum specification? Yes / No

**Installation (Single Licence) is on One Computer only – please enquire now for additional licence cost for further installations.**

Please confirm that Installation is for One Computer only Yes / No

Is this One Computer networked? Yes / No

To Back-Up Data – you will require a USB Memory Stick, CD Rewriter or other storage device capable of holding several Mb. ACIS will provide a Memory Stick for this purpose if necessary.

If you are on a Network the remote Server can be utilised to hold the Data and provide Back-Up (subject to a Back-Up routine on that remote Server).

If you require advice regarding any of this please Email or contact the Office

[chrisjames@f2s.com](mailto:chrisjames@f2s.com)

## **COSTS**

A "Full Version" ACIS Database installed on one stand alone computer will cost £3,640.00p plus vat. This would include the first twelve months of User Licence and Technical/User support.

The second (and subsequent) year User Licence for a "Full Version" (to include User & Technical Support) costs £1240.00p plus vat.

Two "Full Version" ACIS Database installed on the same day will cost £5000.00p plus vat. This would include the first twelve months of User Licence and Technical/User support.

A "Read Only" ACIS version is also available subject to permission of the local Crime Reduction Scheme. The cost of a 'Read Only ACIS' is greatly reduced and allows your data to be viewed by CCTV Control Rooms/Police etc. For full details, please contact ACIS Database Ltd.

The above prices are valid up until 31<sup>st</sup> December 2007.